

RETURN POLICY

BEFORE BEGINNING INSTALLATION, OPEN ALL PACKAGES AND INSPECT CONTENTS OF SHIPMENT. PLEASE REPORT ANY SHORTAGES OR DAMAGES DIRECTLY TO ALAN GROVE COMPONENTS WITHIN 15 DAYS. AFTER 15 DAYS, ALAN GROVE COMPONENTS WILL NOT BE RESPONSIBLE FOR MISSING OR DAMAGED ITEMS.

ALL RETURNS MUST BE ACCOMPANIED BY A COPY OF THE INVOICE AND HAVE A R.G.A. (RETURN GOODS AUTHORIZATION) NUMBER WRITTEN ON THE OUTSIDE OF THE RETURN BOX TO BE ACCEPTED FOR REVIEW. R.G.A. NUMBERS ARE OBTAINED BY CALLING ALAN GROVE COMPONENTS AT 913-837-4368

PRODUCT NOT RETURNABLE IF IT HAS BEEN:

- PAINTED OR PLATED
- PAINTED OR PLATED AND WAS STRIPPED
- DAMAGED
- MODIFIED FROM ORIGINAL CONDITION
- USED AND IN AN UN-RESELLABLE CONDITION
- MISSING BRACKETS OR BRACKET HARDWARE
- RUSTED BECAUSE OF CUSTOMER MISHANDLING

RETURNED PARTS MUST BE:

- IN NEW CONDITION
- AS RECEIVED FROM ALAN GROVE COMPONENTS
- CUSTOMER IS RESPONSIBLE FOR RETURN FREIGHT COSTS
- ALAN GROVE WILL NOT REFUND FREIGHT COSTS
- NO C.O.Ds

RESTOCKING FEE FOR RETURNED PARTS:

FROM DATE OF PURCHASE

- 0% : 0 - 3 MONTHS
- 15%: 3 - 6 MONTHS
- 25%: 6 - 12 MONTHS
- NO RETURNS OVER 1 YEAR